

MMI 2: Mobile Human- Computer Interaction

Mobile Input and Output

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Review

- Was ist ein “information appliance”?
- Was sind die technologischen Grundlagen des „mobile computing“?
- Wer hat das Telefon erfunden?

Preview

- Input and output modalities for mobile devices
- Motor system
- Design space of input devices
- Text input for mobile devices
- Touch screen gestures

- (Display technologies)
- (Haptics and audio)

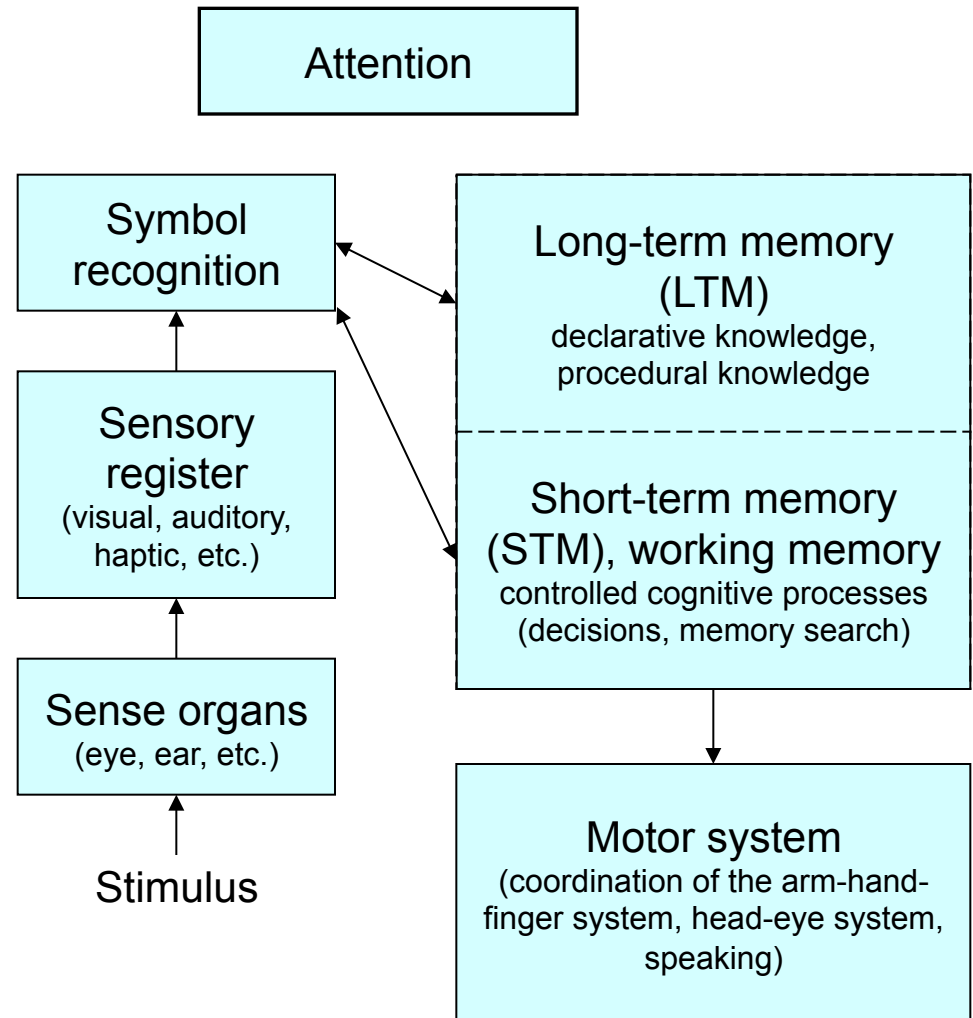
Lectures

#	Date	Topic
1	19.10.2011	Introduction to Mobile Interaction, Mobile Device Platforms
2	26.10.2011	History of Mobile Interaction, Mobile Device Platforms
3	2.11.2011	Mobile Input and Output Technologies, Mobile Device Platforms
4	9.11.2011	Mobile Interaction Design Process
5	16.11.2011	Mobile Communication
6	23.11.2011	Location and Context
7	30.11.2011	Prototyping Mobile Applications
8	7.12.2011	Evaluation of Mobile Applications
9	14.12.2011	Visualization and Interaction Techniques for Small Displays
10	21.12.2011	Mobile Devices and Interactive Surfaces
11	11.1.2012	Camera-Based Mobile Interaction 1
12	18.1.2012	Camera-Based Mobile Interaction 2
13	25.1.2012	Sensor-Based Mobile Interaction 1
14	1.2.2012	Sensor-Based Mobile Interaction 2
15	8.2.2012	Exam

MOTOR SYSTEM

Components of Cognition

- Perception
 - Visual system
 - Auditory system
 - Haptic system
- Action
 - **Motor system**
- Memory
 - Sensory memory
 - Short-term memory / working memory
 - Long-term memory
- Skill acquisition



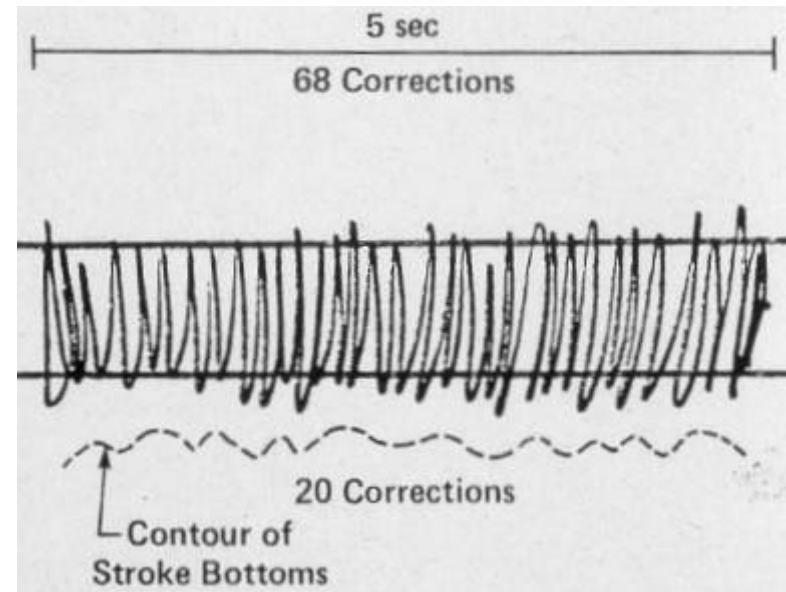
Adapted from: Wandmacher, Software Ergonomie

Motor Control

- Movement affects interaction with computers
 - Example: pressing a button in response to a question
- Movement time depends on age and fitness
- Speed vs. accuracy
 - Higher speed of movement reduces accuracy
 - Depends on skills (e.g. typists with lot of practice are faster and make fewer errors)

Motor System: Maximum Motor Output Rate

- Movement consists of micromovements of fixed duration
 - $\tau_M = 70$ [30-100] ms
 - Perceptual feedback loop takes longer (240 ms)
- Experiment: Move pen between lines as fast as possible for 5 sec.
- Open loop
 - Without perceptual control
 - 68 pen reversals in 5 sec
 - 74 ms per reversal
- Closed loop
 - Perceptual system controls
 - 20 corrections in 5 sec
 - 250 ms per correction

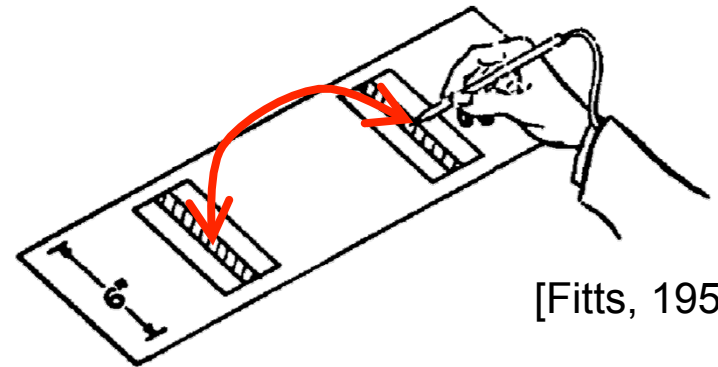


Motor System: Fitts' Law

- Directed movement as an information processing task
 - Not limited by muscles, but by ability to process sensory input

- Index of difficulty (ID)

- $ID = \log_2(D / W + 1)$
- $MT = a + b * ID$

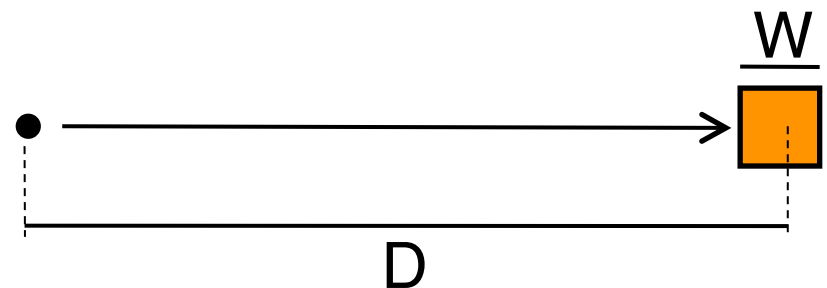


- Paul Fitts' original experiments

- Tapping, disk, and pin transfer
- Influenced by Shannon's information theory $C = B \log_2((S+N) / N)$

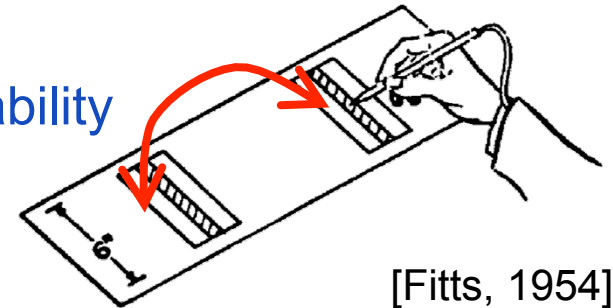
- Robust performance model

- Originally 1-D movements
- Applies to 2-D movements



Index of Performance or Throughput

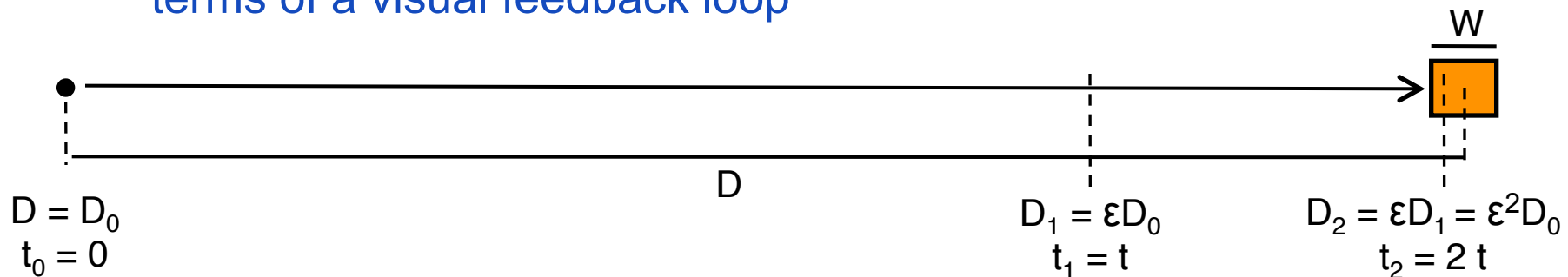
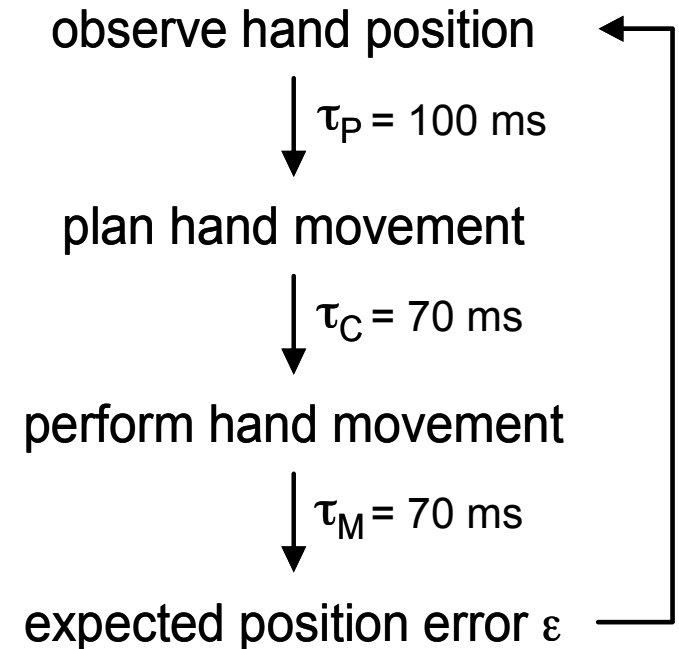
- Fitts' thesis
 - Fixed information-transmission capacity of the motor system
- Tradeoff between speed and accuracy
 - cf. handwriting
 - Relates amplitude, movement speed, variability
- Movement generates information
 - ID = information (number of bits) required to specify movement (amplitude within given tolerance)
- Index of performance
 - $IP = ID / MT$ [bits / sec]



[Fitts, 1954]

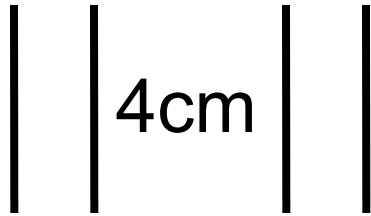
Visual (and Proprioceptive) Feedback Loop

- Assumptions: movement consists of multiple ballistic sub-movements of **constant time t** and **constant error ϵ**
- Deterministic iterative corrections model
 - Movements longer than 200 ms are controlled by visual feedback
 - Interpret constants a and b in terms of a visual feedback loop



Fitts' Law: Tapping Task

1cm



4cm



8cm



16cm



Tap for 10s, count taps afterwards

Determining the Index of Performance

- Draw graph with ID values on the x-axis and average MT values on the y-axis
- Perform a linear regression (e.g., spreadsheet program)

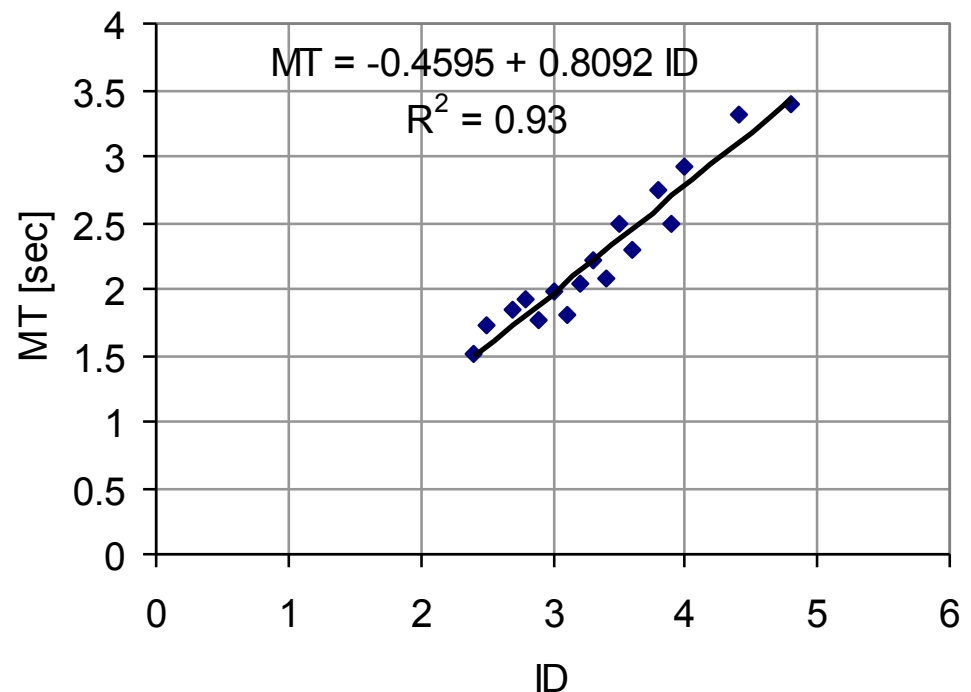
$$MT = a + b \text{ ID}$$

$$\text{ID} = \log_2(D / W + 1)$$

a = intercept

b = slope = 1 / IP

- IP depends on device and limb



THE DESIGN SPACE OF INPUT DEVICES

Input Devices

- “An **input device** is a transducer from the physical properties of the world into logical parameters of an application” (Card et al.)
- **Interaction techniques** combine input with feedback
 - Control processes generally need feedback loop
- Input devices enable human-machine dialogues
 - Design of human-machine dialogue = design of artificial languages
 - Communicative intention → movements → application
 - Composition of primitive moves

Properties of Input Devices

- Property sensed (position, motion, force, etc.)
 - Absolute vs. relative sensing
 - Absolute sensing issue: nulling problem
(physical position not in agreement with value set in software)
- Number of dimensions
 - 1D, 2D, 3D, 6D
- Indirect vs. direct
 - Indirect: input space and output space are separate
 - Direct: input space = output space
- Device acquisition time
- Control-to-display (C:D) ratio (speed vs. accuracy)
- Issues: clutching, lag, update rate

Generating the Design Space (Card et. al)

- Primitive movement vocabulary

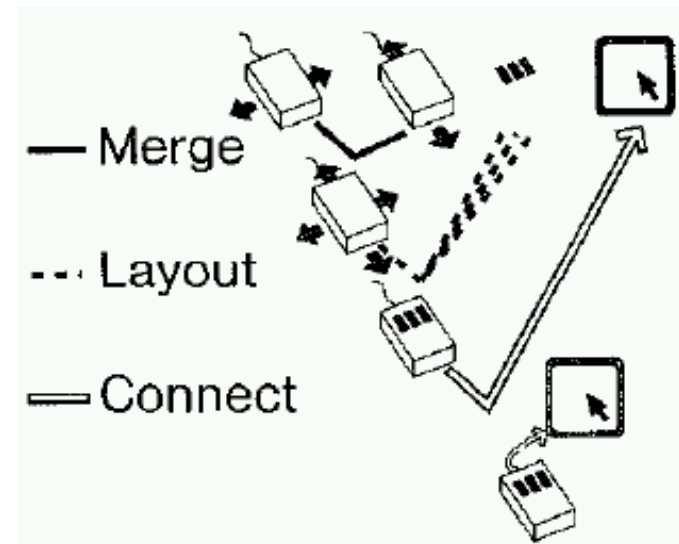
	Linear	Rotary
Position		
Absolute	Position P	Rotation R
Relative	Movement dP	Delta rotation dR
Force		
Absolute	Force F	Torque T
Relative	Delta force dF	Delta torque dT

- Composition operators

- Merge composition: cross product
- Layout composition: collocation
- Connect composition: output → input

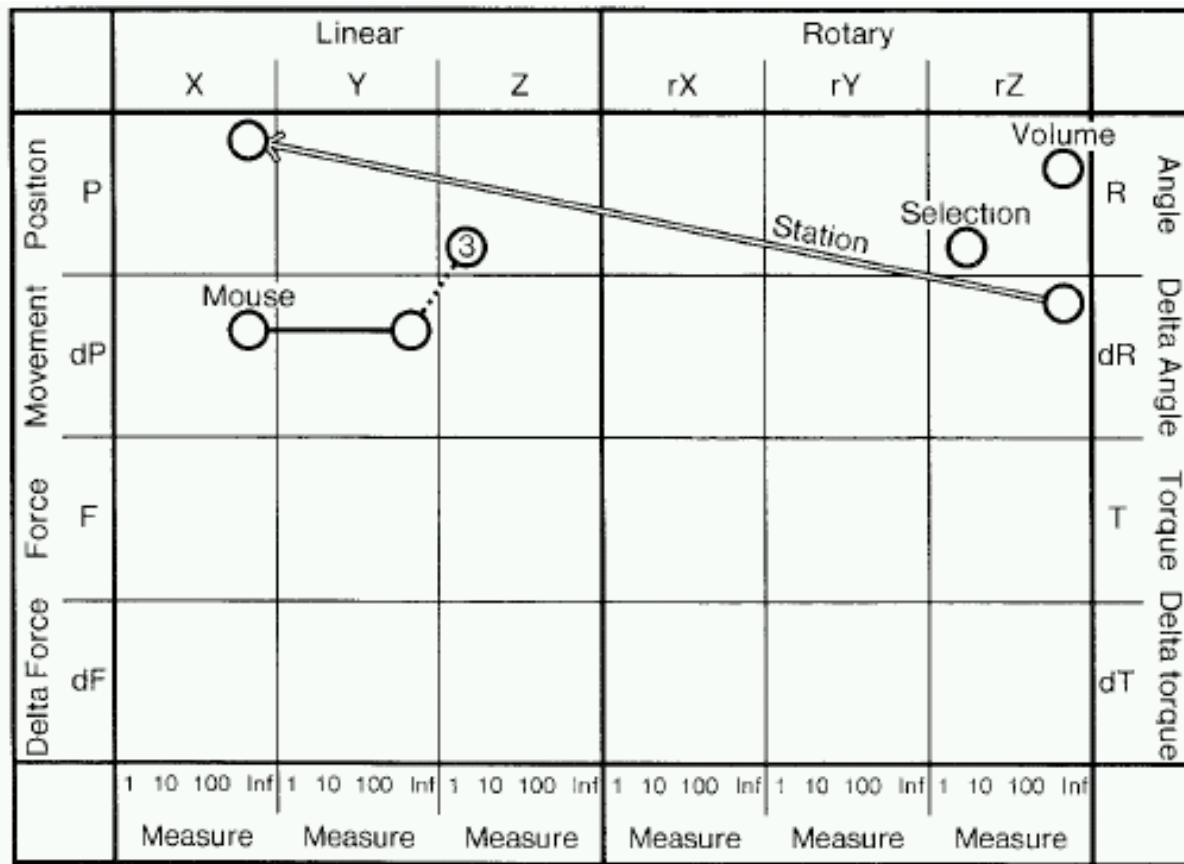
- Design space of input devices

- Possible combinations of composition operators with the primitive vocabulary



The Design Space of Input Devices (Card et. al)

- Set of possible combinations of composition operators with the primitive vocabulary



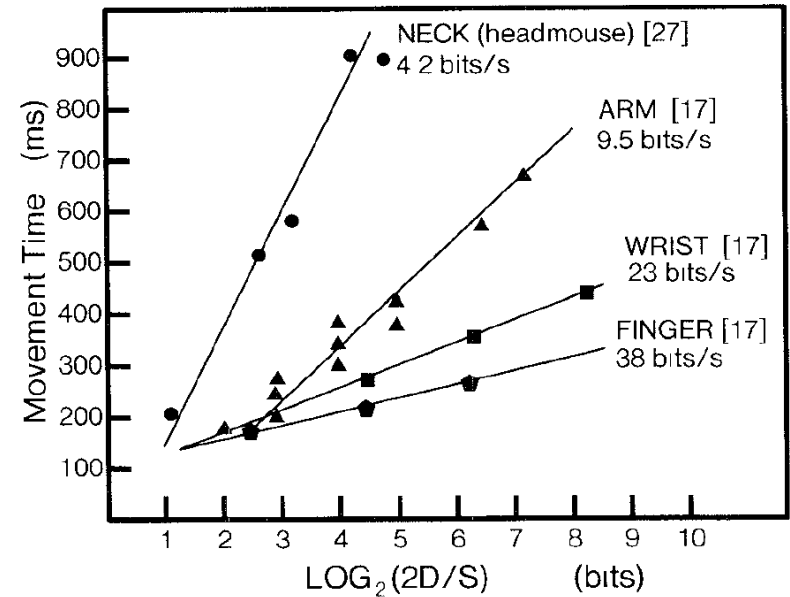
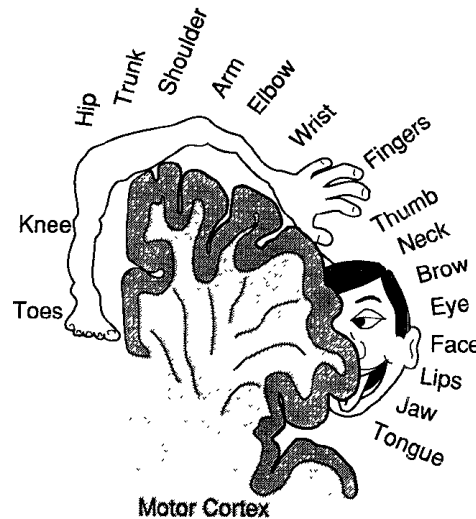
- Merge
- Layout
- == Connect

- Touch screen?
- Keyboard?
- Trackball?

Match Input Device to Task

- Use the space to evaluate devices
- Expressiveness
 - “The input conveys exactly and only the intended meaning”
 - Problematic if Out \rightarrow In do not match
 - Out \supset In: can input illegal values
 - Out \subset In: cannot input all legal values
 - Example: 3D position with touch screen
- Effectiveness
 - “The input conveys the intended meaning with felicity”
 - Pointing speed: device might be slower than unaided hand
 - Pointing precision: convenient selection of small target
 - Example: Augmented reality pointing

Bandwidth



- Speed of use depends on
 - Human: bandwidth of muscle group to which input device attaches
 - Application: precision requirements of the task
 - Device: effective bandwidth of input device

Target	Size S^a (cm)	I_D (bits)	Mouse (ms)	Headmouse (ms)	Fingers (ms)
Paragraph ^b	5.5	1.18	113	280	30
Word ^c	2.3	2.24	220	540	56
Character ^d	0.41	4.59	440	1100	115
Period ^e	0.069	7.14	690	1710	179

MOBILE TEXT ENTRY

Text Entry on Mobile Devices

- Mobile text entry is huge
 - SMS (117 million SMS/day in Germany, 2011; 2.5 bln. USA?)
 - Twitter (80 million mobile users)
 - Email, calendars, notes, passwords, etc.
- Small devices require alternative input methods
 - Smaller keyboards, stylus input, finger input, gestures
- Many text entry methods exist
 - Companies are ambitiously searching for improvements

Source: <http://digitaldaily.allthingsd.com/20091008/omfg-4-1-billion-text-messages-sent-every-day-in-us/>



Key-based



Finger-based



Stylus-based



Tilt-based

SMS and Twitter on Mobile Devices

- SMS

- Average US teenager sends 3339 text messages a month (in 2010, Source: Mobile Future)
- Texts per day: adults: 10, boys 14-17: 30, girls 14-17: 100 (Source: mashable.com/2010/08/17/text-messaging-infographic)

- Twitter

- 80 million Twitter mobile users (2011, Source: realtimemarketer.com)
- Mobile Twitter usage increases by 347% from 2009 to 2010 (Source: Mobile Future)
- Twitter has 165 million users, 50% use Twitter mobile (April 2011, Source: www.digitalbuzzblog.com/2011-mobile-statistics-stats-facts-marketing-infographic/)

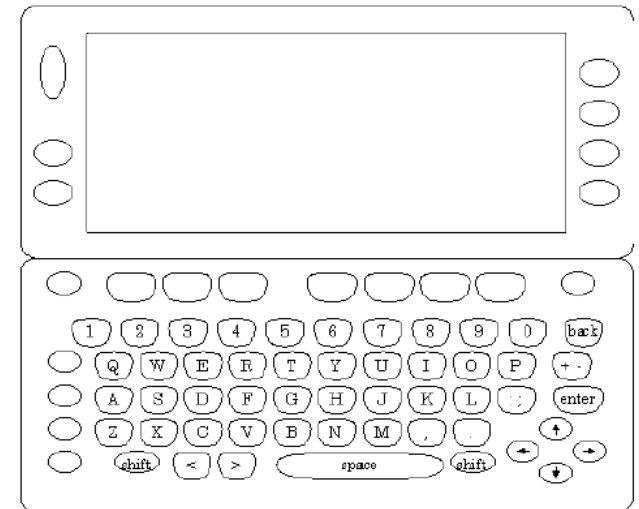
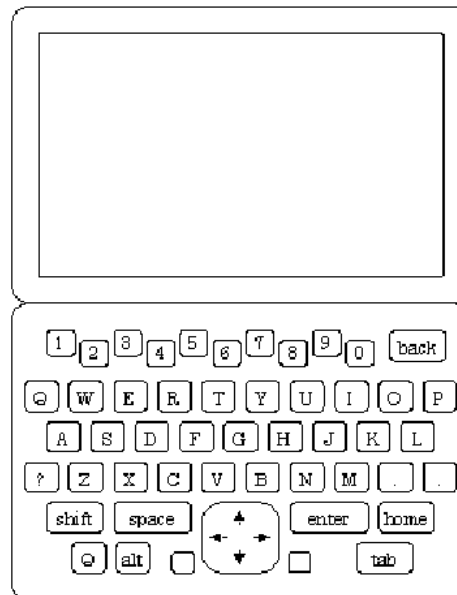
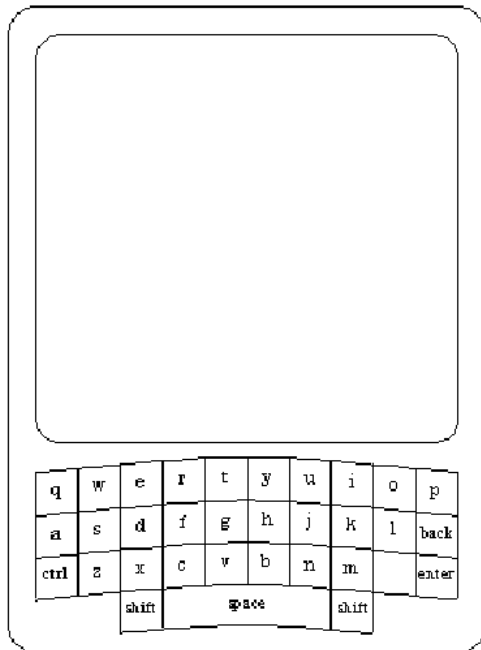
<http://www.mobilefuture.org>

Text Entry Speed on Mobile Devices

- Goal: High-speed entry at low error rates
 - Movement minimization
 - Low attention demand
 - Low cognitive demand
- Entry speeds depend on task type and practice
- Typical text entry speeds
 - Handwriting speeds: 13-22 words per minute (wpm)
 - Desktop touch typing: 60+ wpm
 - Soft (on-screen) keyboards:
40+ wpm after lots of practice,
typically 18-28 wpm for qwerty,
5-7 wpm for unfamiliar layout

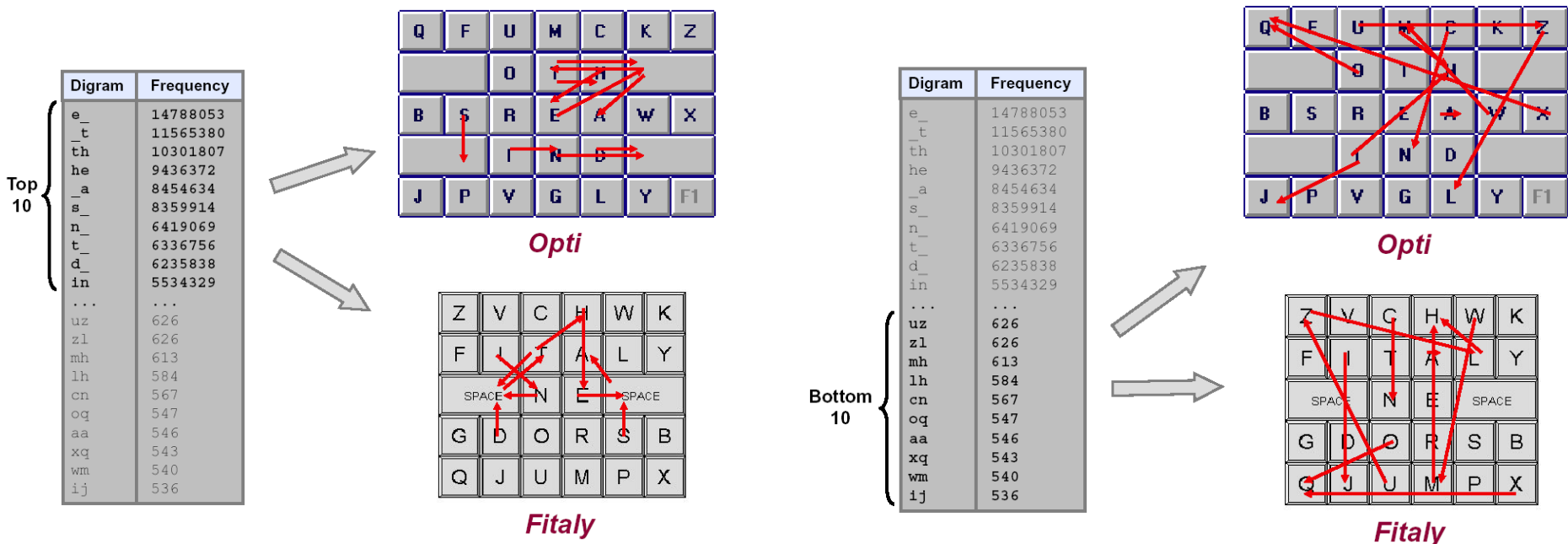
Keyboard Layouts for Mobile Devices

- Query variations
 - Query designed to prevent typing machines from jamming
 - alternate between sides of the keyboard



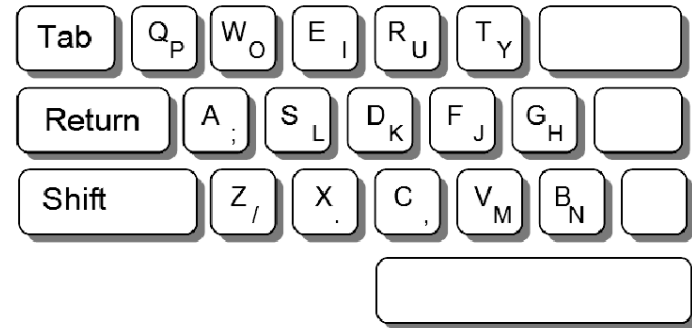
Fitaly and Opti Keyboards

- Designed for **stylus input** on on-screen keyboards
- Minimizing stylus movement during text entry
- Stylus movement for entering the ten most and least frequent digrams:



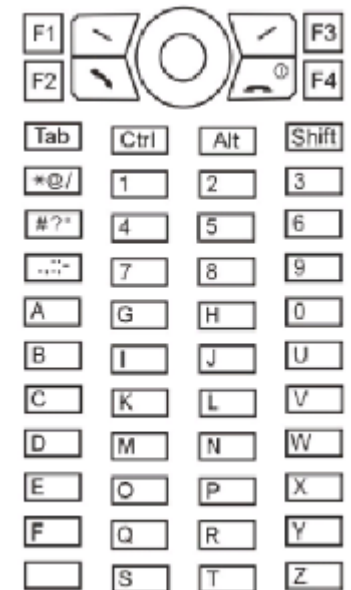
Half-Qwerty and ABC Keyboards

- Half-qwerty
 - One-handed operation
 - 30 wpm



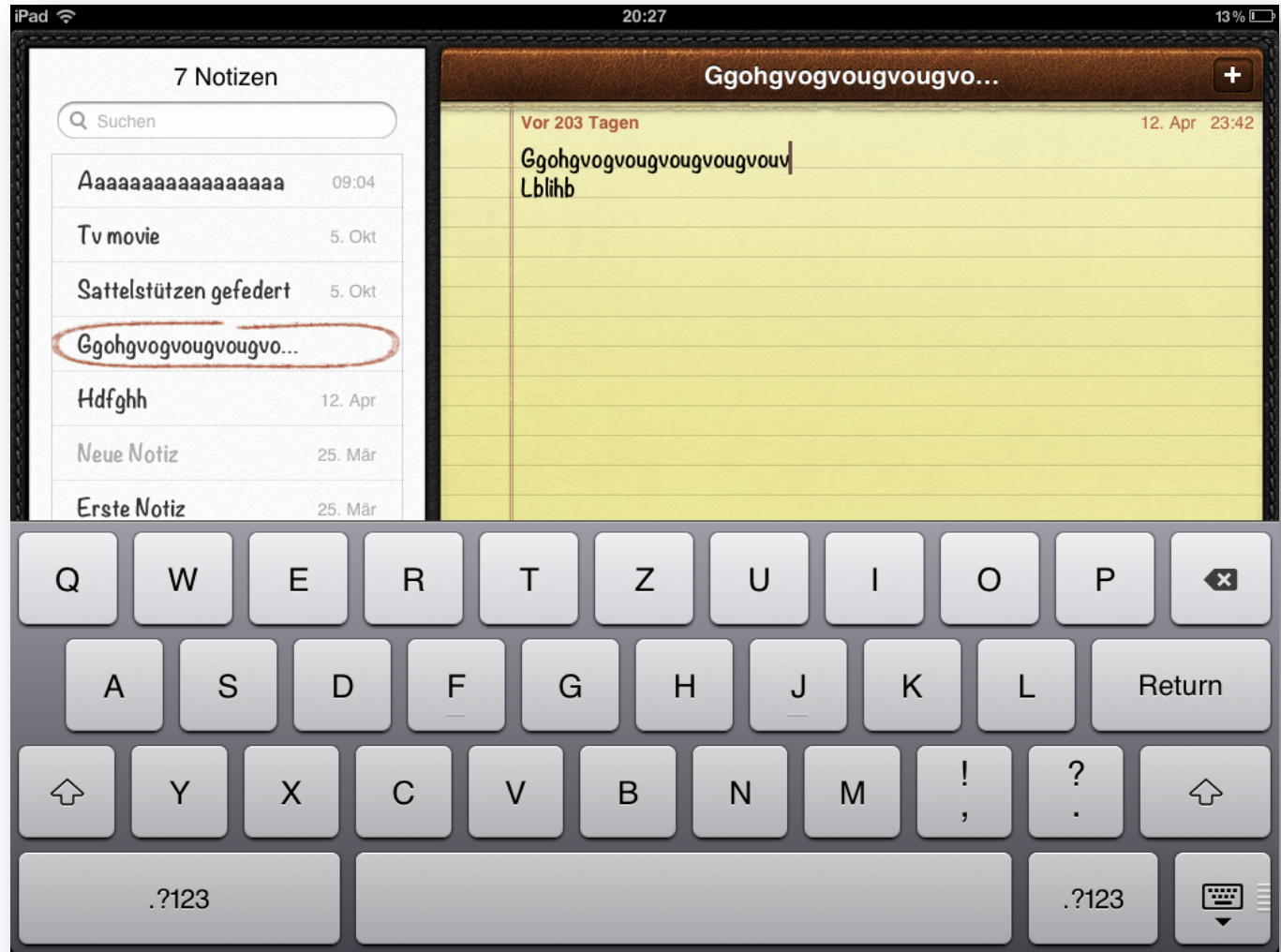
- ABC keyboards
 - Familiar arrangement
 - Non-qwerty shape

a	b	c	d	e	f
g	h	i	j	k	l
m	n	o	p	q	r
s	t	u	v	w	x
z	y	space			



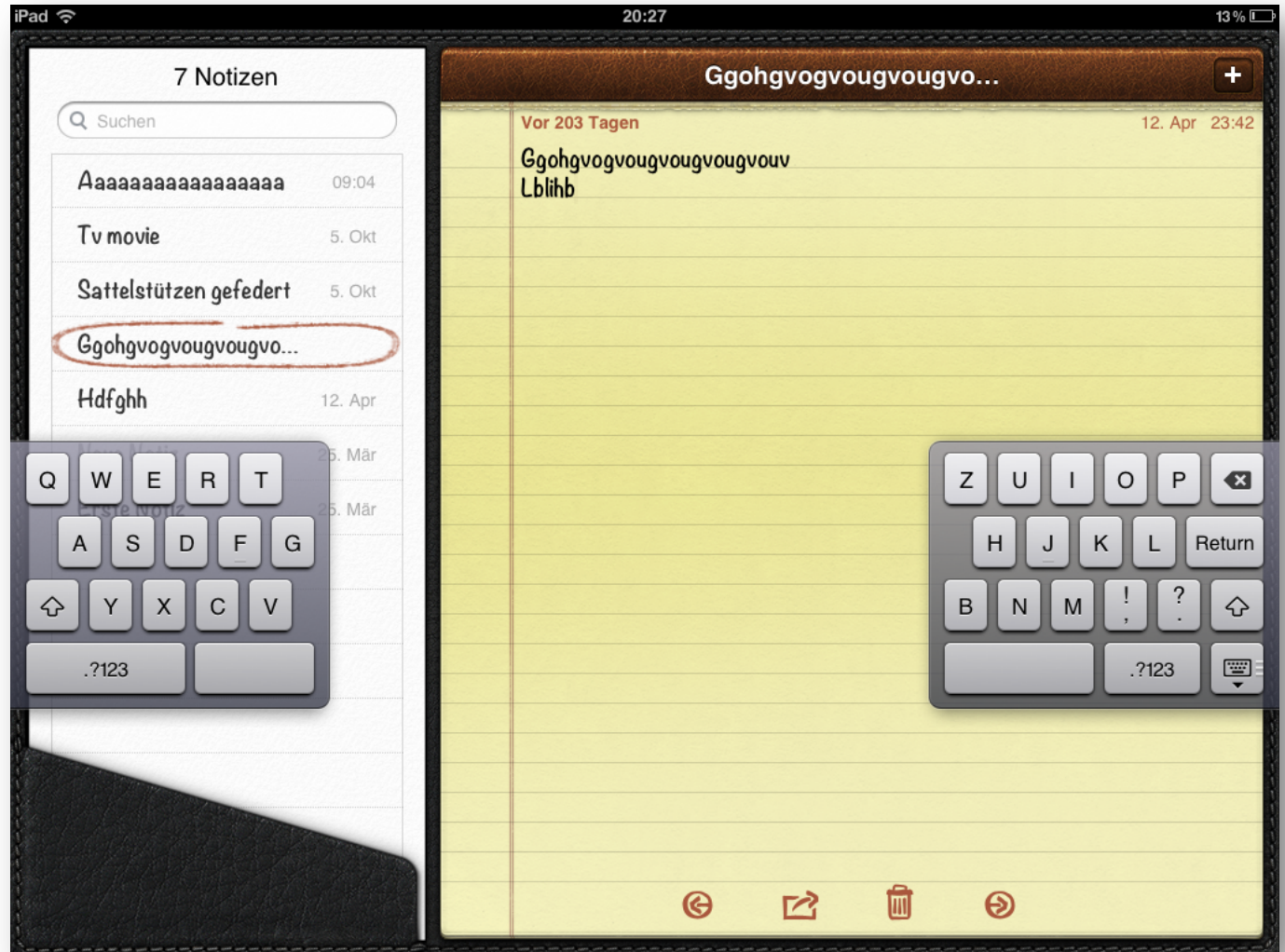
Keyboard Layouts for Tablets

- Problem?



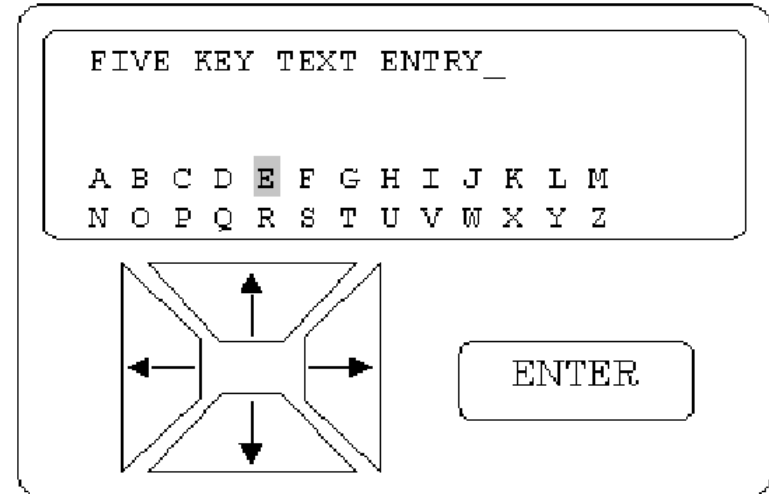
Keyboard Layouts for Tablets

- Vorteile?
- Nachteile?



Very Small Devices

- 5 keys (e.g., pager)

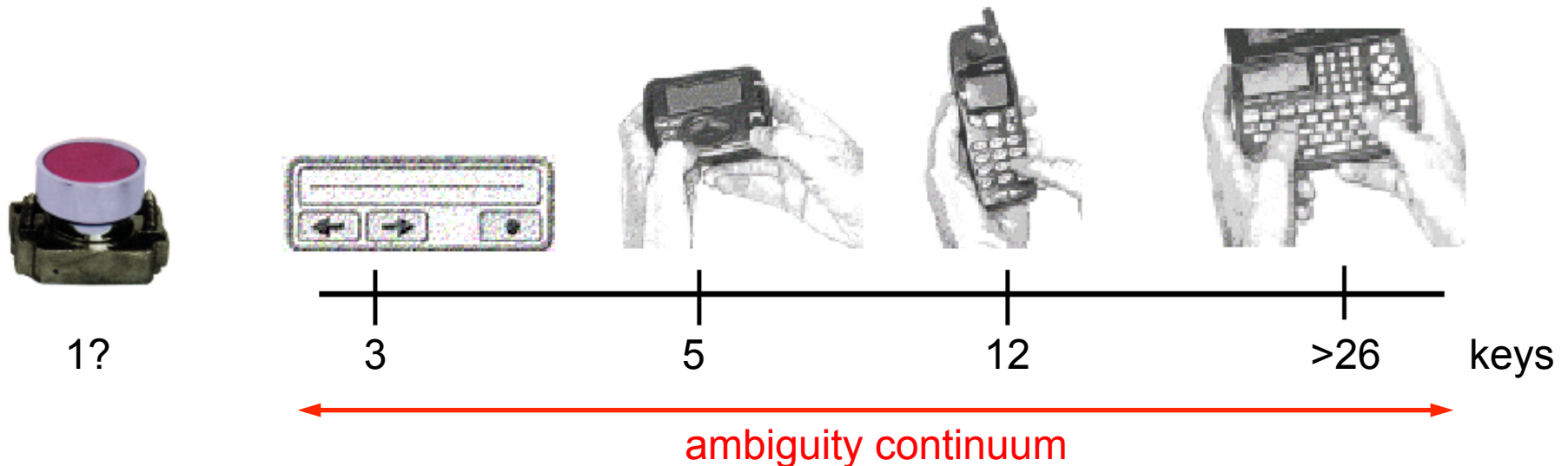


- 3 keys (e.g., watch)



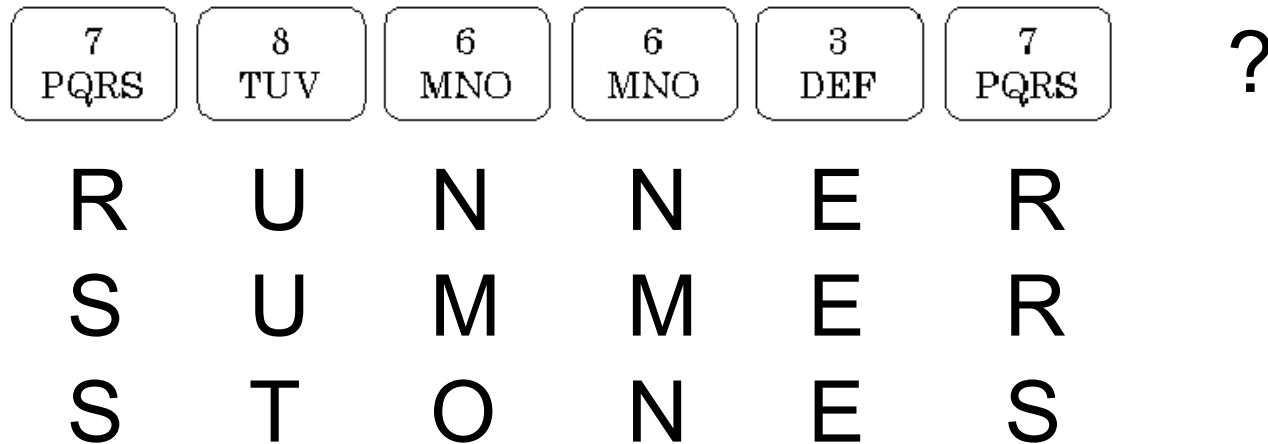
Keyboards and Ambiguity

- Keyboard miniaturization: smaller keys, fewer keys
- Unambiguous keyboards
 - One key, one character
- Ambiguous keyboards
 - One key, many characters
 - Disambiguation methods (manually driven, semiautomatic)



Ambiguity

- Ambiguity occurs if fewer keys than symbols in the language
- Disambiguation needed to select intended letter from possibilities
- Typical example: Phone keypad



Unambiguous Keyboards

- One key, one character
- FasTap keyboard
 - Keys in space between keys
 - 9.3 wpm



FastTap keyboard

Ambiguous Keyboards

- One key, many characters
- Standard 12-button phone keyboard, larger variants



Nokia N73



Twiddler, chord keyboard



Blackberry 7100

Manual Disambiguation

- Consecutive disambiguation
 - Press key, then disambiguate
 - Example: Multitap
 - Disambiguating presses on same key (timeout or timeout kill)
- Concurrent disambiguation
 - Disambiguate while pressing key (via tilting or chord)
 - Example: Tilting
 - Tilt in a certain direction while pressing
 - Example: Chord-keyboard on rear of device
 - Not widely used

Disambiguation by Multitap



RUNNER = 7778866n6633777
R U N N E R

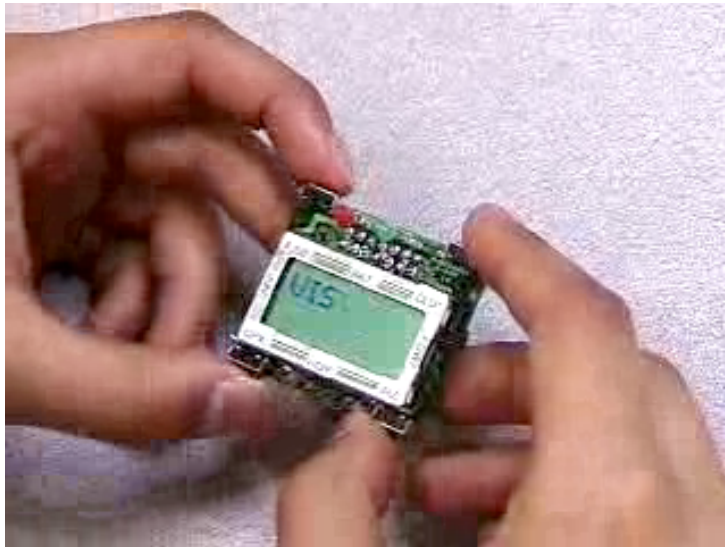
SUMMER = 7777886n633777
S U M M E R

STONES = 77778666N66337777
S T O N E S

“n” = next character on key

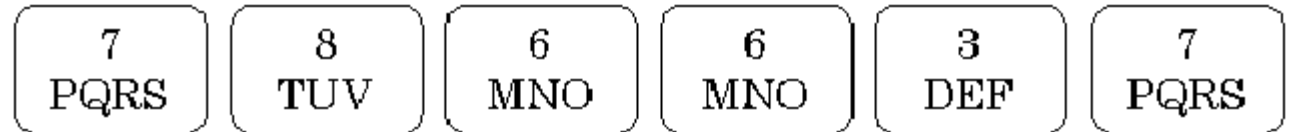
TiltType, Univ. Washington

- Text input method for watches or pagers
- Press and hold button while tilting device
- 9 tilting directions (corners + edges)
- Buttons select to character set



Kurt Partridge et al.: TiltType: Accelerometer-Supported Text Entry for Very Small Devices. UIST 2002 technote
portolano.cs.washington.edu/projects/tilttype

Dictionary-Based Disambiguation (T9)



- Term frequency stored in dictionary

RUNNER = 786637nn
RUNNE R

- Most frequent possibility presented first

SUMMER = 786637
SUMMER

- “n” = key for next frequent possibility

STONES = 786637n
STONE S

Simplified Handwriting: Unistroke

- Single-stroke handwriting recognition
 - Each letter is a single stroke, simple recognition
 - Users have to learn the strokes
 - “Graffiti” intuitive unistroke alphabet (5 min practice: 97% accuracy)



- Slow (15 wpm)
- Users have to attend to and respond to recognition process
- Recognition constrains variability of writing styles

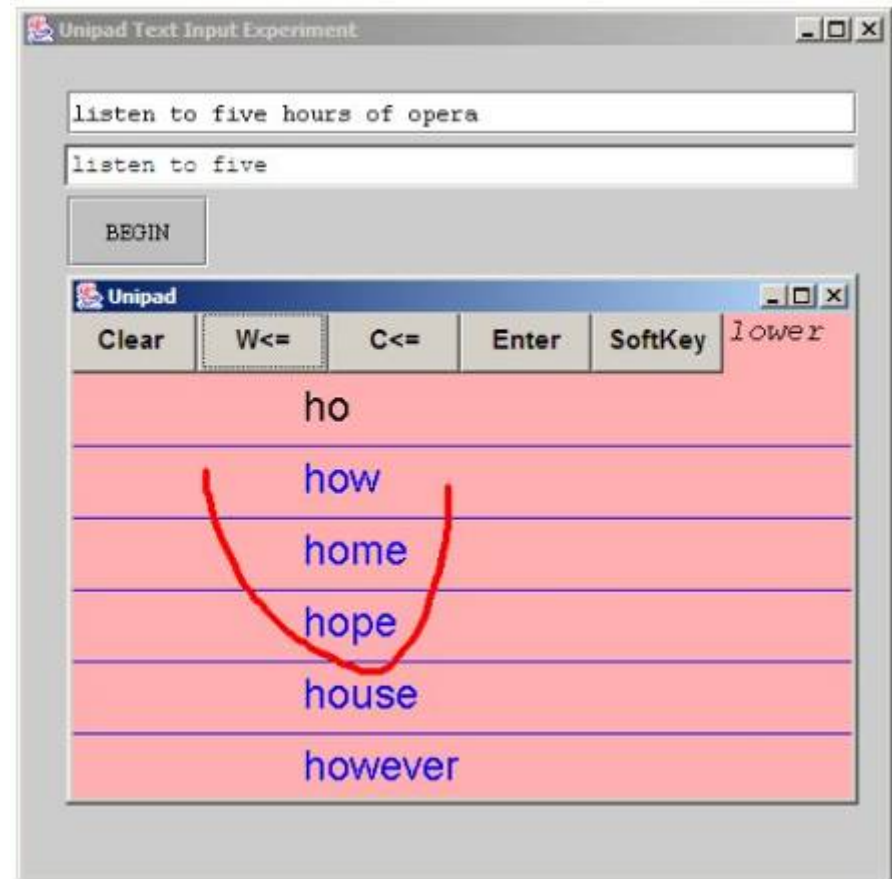
Unipad: Language-Based Acceleration for Unistroke

- Speeding up stylus-based text entry
 - Eyes-free entry possible for unistroke
 - Look at suggestions during eyes-free unistrokes
- Language-based acceleration techniques
 - Word completion list based on corpus (word, frequency)
 - Tap candidate
 - Frequent word prompting (“for”, “the”, “you”, “and”, etc.)
 - Tap frequent word
 - Suffix completion based on suffix list (“ing”, “ness”, “ly”, etc.)
 - Top-left to bottom-right stroke, tap suffix

Mackenzie, Chen, Oniszczak: [Unipad: Single-stroke text entry with language-based acceleration](#). NordiCHI 2006.

Unipad: Acceleration by Word Completion

- Word completion example
 - User is entering word “hours”
 - State after two strokes (“ho”)
- Experimental interface
 - First line shows text to enter
 - Second line shows text already entered
 - Pad below
 - Entering strokes
 - Word completion list

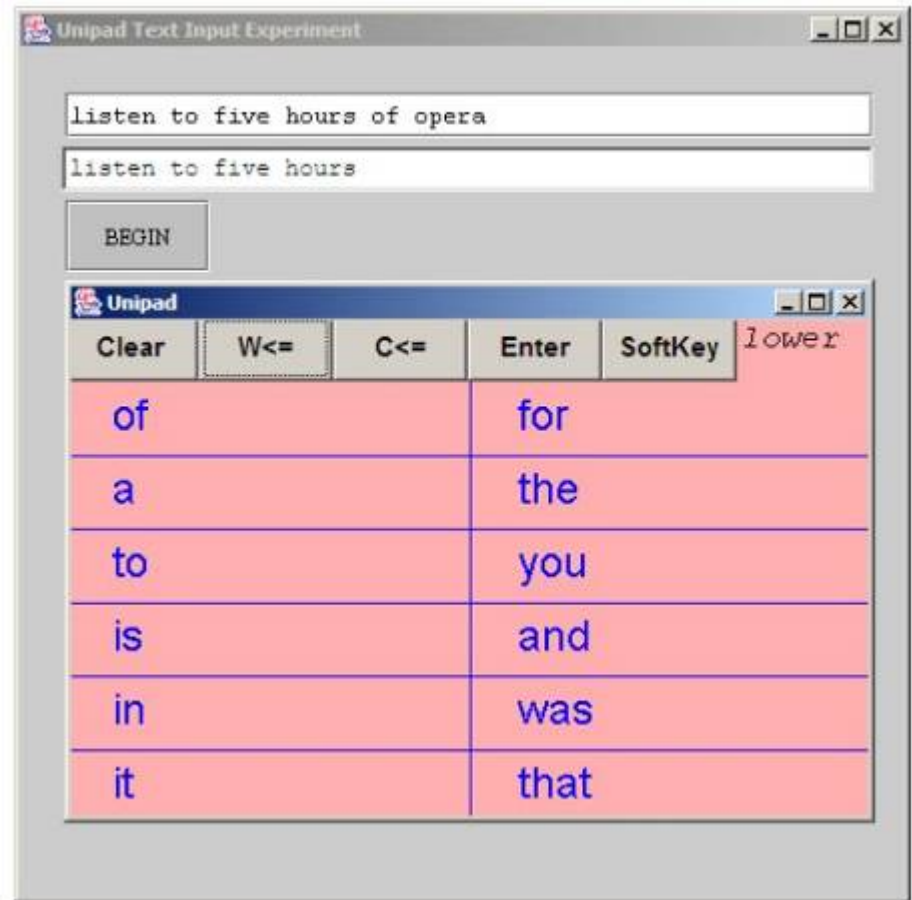


MacKenzie, Chen, Oniszczak: Unipad: Single-stroke text entry with language-based acceleration. NordiCHI 2006.

<http://www.yorku.ca/mack/nordichi2006.html>

Unipad: Acceleration by Frequent Word

- Frequent word example
 - User is about to enter “of”
- Pad shows frequent word list
 - User taps “of”



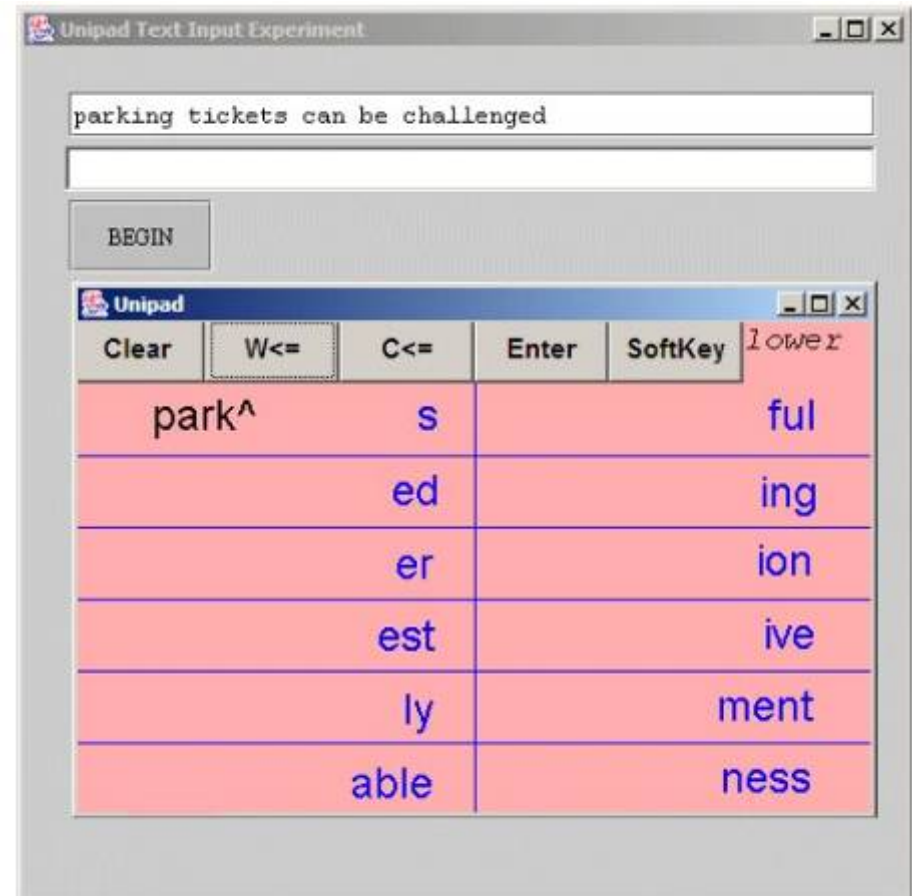
MacKenzie, Chen, Oniszczyk: Unipad: Single-stroke text entry with language-based acceleration. NordiCHI 2006.

<http://www.yorku.ca/mack/nordichi2006.html>

Unipad: Acceleration by Suffix Completion

- Suffix completion example
 - User is entering “parking”
 - State after 4 strokes (“park”)
- Pad shows word completion list
 - User enters top-left to bottom-right stroke to show suffix list
- Pad shows suffix list
 - User taps “ing”

park ↘ • (• = tap entry in suffix list)



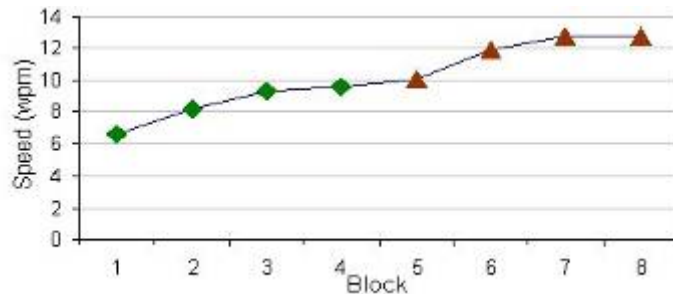
MacKenzie, Chen, Oniszczak: Unipad: Single-stroke text entry with language-based acceleration. NordiCHI 2006.

<http://www.yorku.ca/mack/nordichi2006.html>

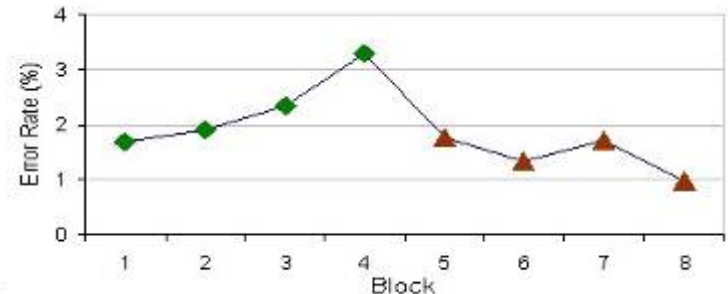
Unipad: Performance

- Entry speed >40 wpm possible
 - KSPC ≈ 0.5 (key strokes per character)
- Expert performance simulated on sentence
“the quick brown fox jumps over the lazy dog” (43 chars)

F C C U S CF C U (27 strokes)
●q●br●fox●jum↘●ov●●laz●dog●



(a)



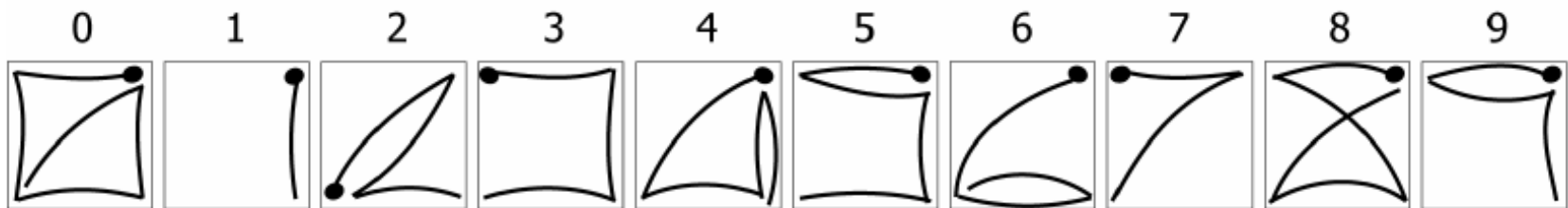
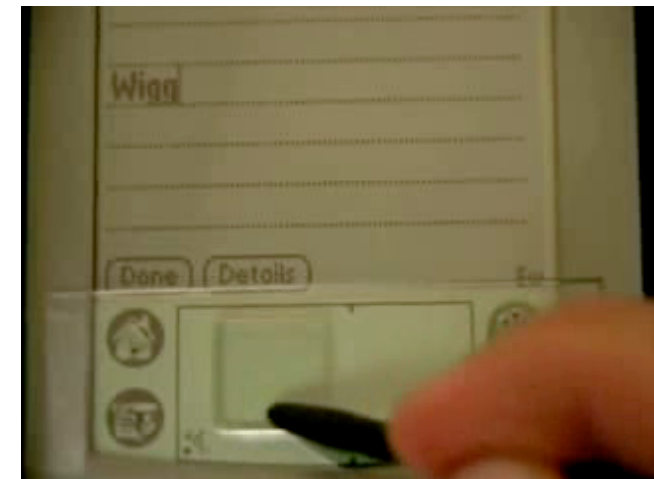
(b)

MacKenzie, Chen, Oniszczak: [Unipad: Single-stroke text entry with language-based acceleration](http://www.yorku.ca/mack/nordichi2006.html). NordiCHI 2006.

<http://www.yorku.ca/mack/nordichi2006.html>

EdgeWrite

- Provide physical constraints
 - Moving stylus along edges and diagonals of square input area
 - People with motor impairments
 - Input = Sequence of visited corners
-
- Example: Digits

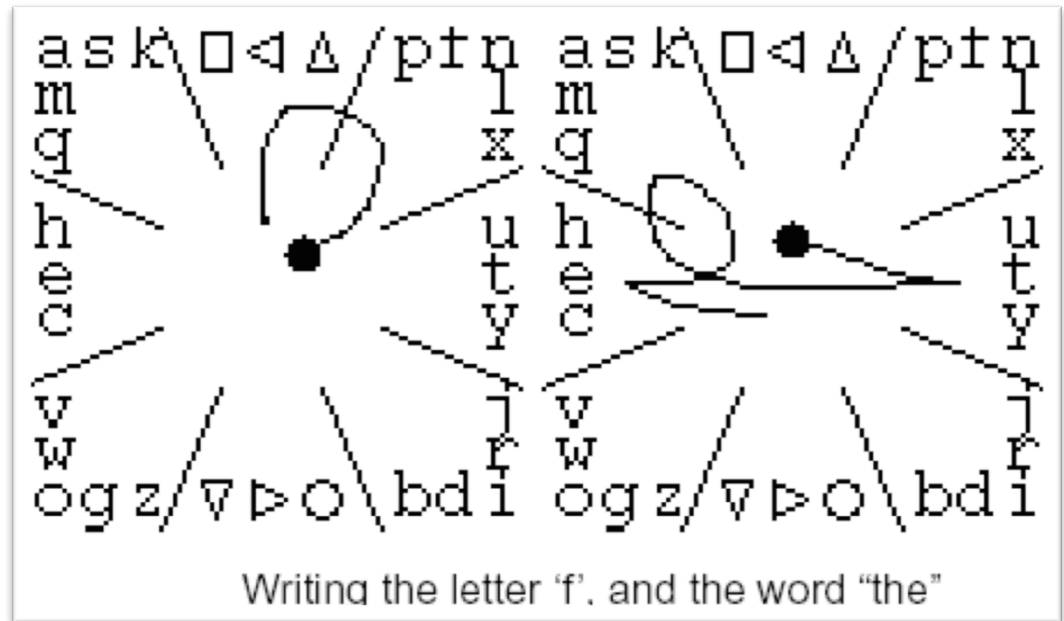


Wobbrock, Myers, Kembel: [EdgeWrite: A stylus-based text entry method designed for high accuracy and stability of motion](http://depts.washington.edu/ewrite/). UIST'03. <http://depts.washington.edu/ewrite/>

QuickWriting: Gesture-Based Input

- Combine visual keyboards with stylus movements
- Following a path through letters of the word to enter
- Reduced fatigue compared to tapping
- Motor memory for paths

- Ken Perlin: [Quikwriting: Continuous Stylus-based Text Entry](http://mrl.nyu.edu/~perlin/demos/Quikwrite2_0.html). UIST'98.



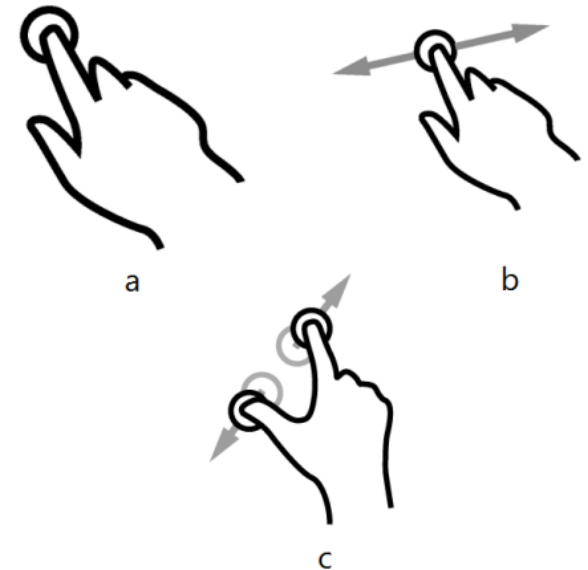
Quickwriting, http://mrl.nyu.edu/~perlin/demos/Quikwrite2_0.html

Swype

- Text entry via continuous swipes, lifting between words
- Guesses most likely word from language model
- Manual disambiguation possible
- Example: entering the word “quick”:



- World record text message: 26 words typed in 25.94s
- <http://www.swypeinc.com/product.html>

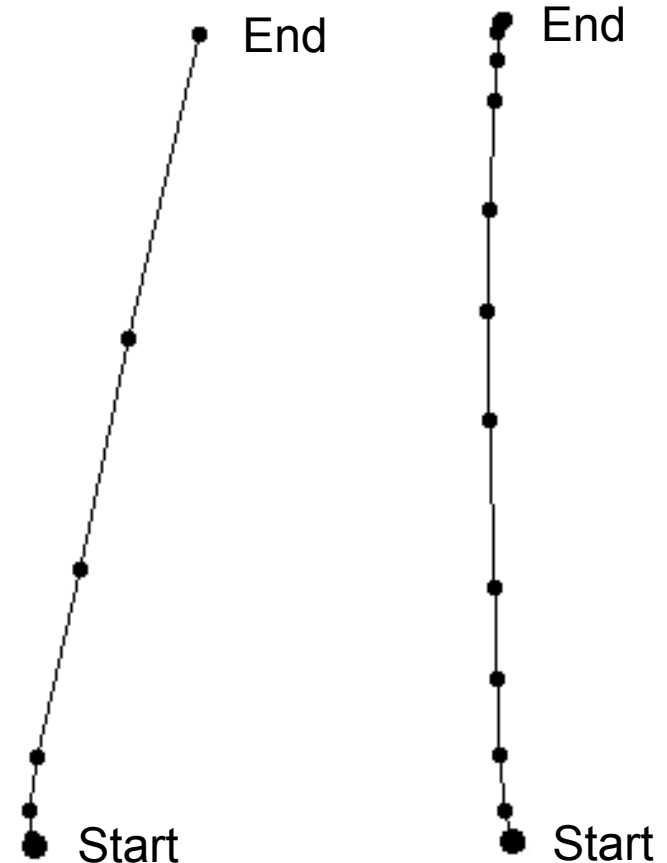


Source: GestureWorks.com

TOUCH SCREEN GESTURES

Difference between these touchscreen gestures?

- One is “flick” and one is “drag”
 - Which is which?
- Relevant gesture parameters
 - Velocity profile
 - Shape
 - Direction



Do you recognize this gesture?

- Multi-touch pinch inwards
 - Typically mapped to “zoom out”
- Relevant gesture parameters
 - Number of touch points
 - Shape
 - Direction
- Challenge: finding intuitive mappings
 - Who should do this?
 - Developers? Designers? Users? Ergonomists?

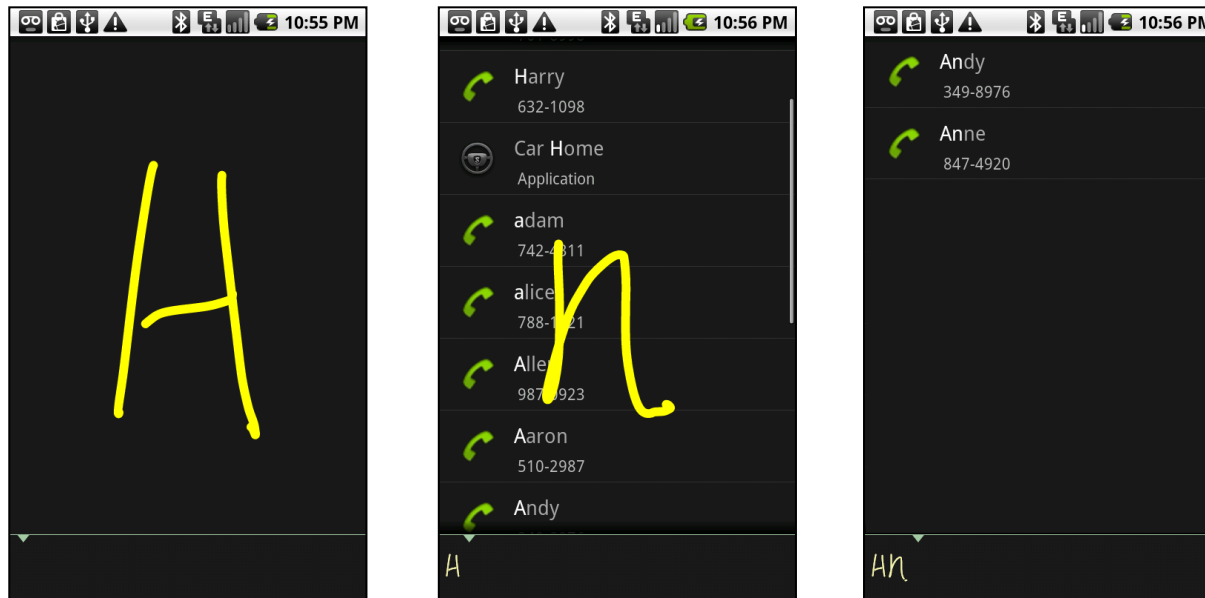


Gesture Usage

- Letter and digit recognizer
 - Fixed gesture set
 - E.g., based on neural network classifier
 - Trained on large corpus of collected data
- User-customizable recognizer
 - Typically template based
 - Nearest-neighbor matching
- Usage
 - Shortcuts to frequent content
 - Contacts
 - Applications
 - Functionality: “take me home home”
 - Gesture location = operand, gesture shape = operation
 - Annotations, editing marks

Example Application: Gesture Search

- Find items on Android phones
 - Contacts, applications, songs, bookmarks
 - Drawing alphabet gestures
- <http://gesturesearch.googlelabs.com>



Yang Li. [Beyond Pinch and Flick: Enriching Mobile Gesture Interaction](#).
IEEE Computer, December 2009. <http://yangli.org/pdf/gesturelibrary-ieee2009.pdf>

Recognition of Touch Screen Gestures

- Touch screens on many mobile devices
 - Mostly used for tapping (pointing tasks)
 - Suitable for swiping (crossing tasks)
 - Suitable for entering complex gestures

- Gesture recognition challenging

- Pattern matching, machine learning

- Approaches for simple UI prototyping

- \$1 Recognizer

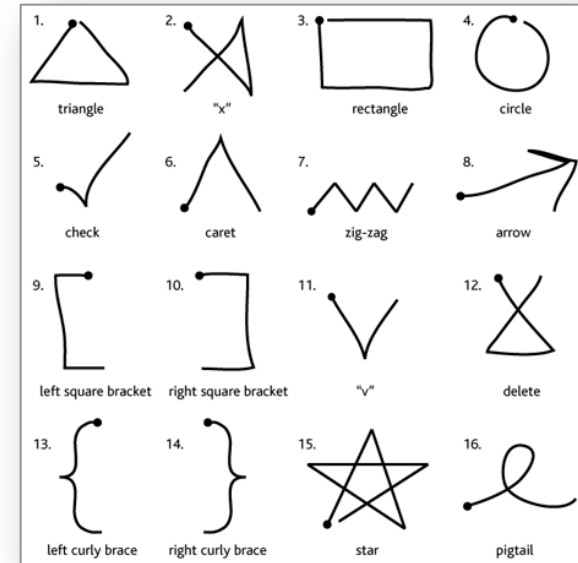
- Wobbrock, Wilson, Li. Gestures without Libraries, Toolkits or Training: A \$1 Recognizer for User Interface Prototypes. UIST 2007.

- <http://depts.washington.edu/aimgroup/proj/dollar/>

- Protractor

- Li. Protractor: A Fast and Accurate Gesture Recognizer. CHI 2010.

- <http://yanglisite.net>

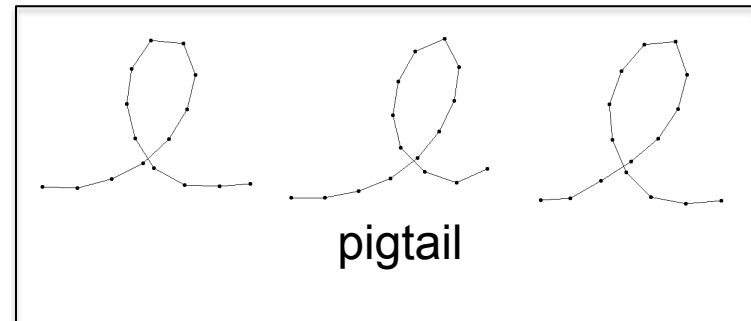
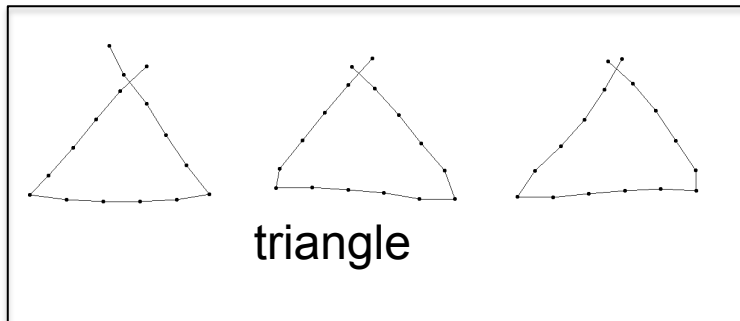
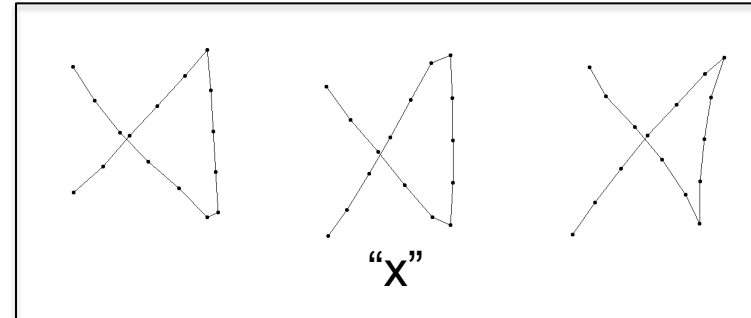
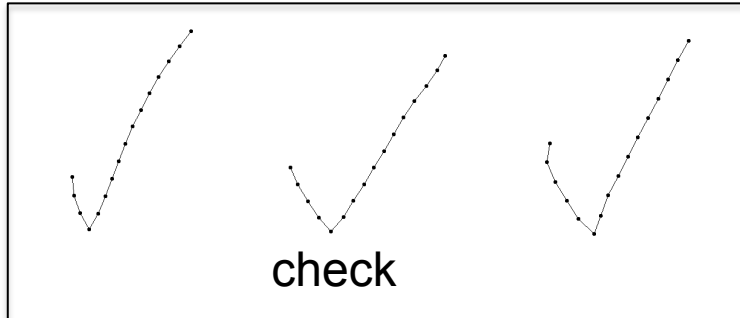


Recognition of User-Defined Touch Screen Gestures

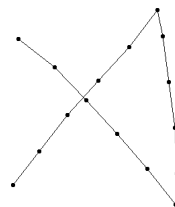
- Template-based recognizers
 - Template preserves shape and sequence of training gesture
 - Nearest neighbor approach
- Process
 - Store training samples as templates (multiple templates per gesture)
 - Compare unknown gesture against templates
 - Choose class of most similar template
- Advantages
 - Purely data-driven, customizable (no assumed underlying model)
 - Small number of examples per class sufficient
- Disadvantages
 - Comparison with all templates can be time and space consuming

Template-Based Recognizers

- Templates (4 classes, 3 examples per class)

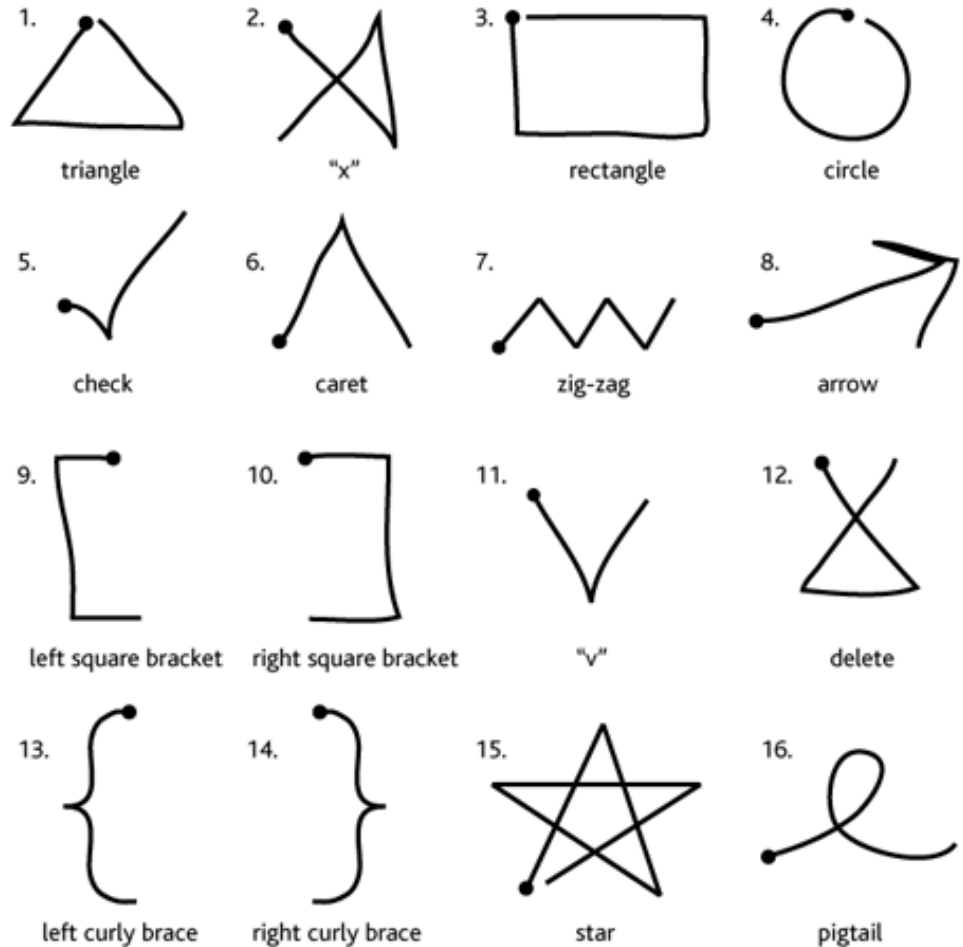


- Query gesture



Gesture Set of “\$1 Recognizer”

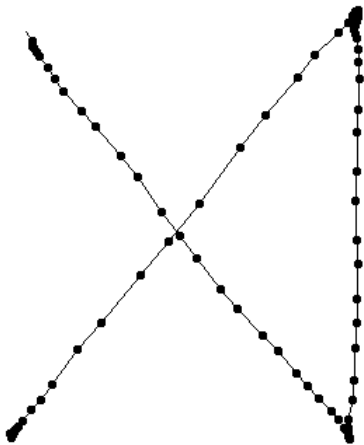
- Unistroke gestures (touch – move – release)
- Dot indicates start point



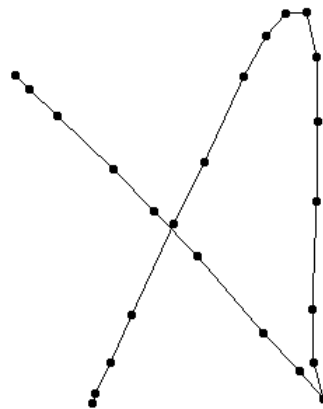
- <http://depts.washington.edu/aimgroup/proj/dollar/>

Variability in Raw Input

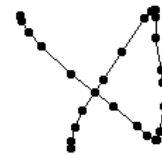
- Number and distribution of sample points depends on
 - Sampling rate
 - Movement speed and variability
 - Movement amplitude (scale)
 - Initial position and orientation



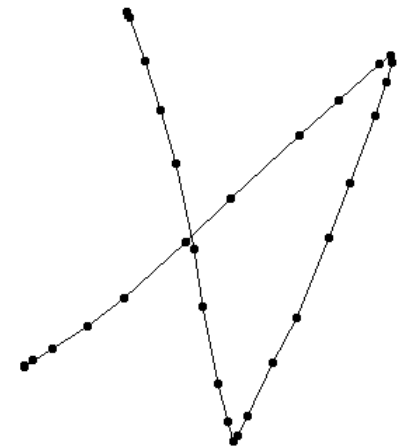
Slow



Fast



Small



Rotated

Preprocessing of Gesture Trace

- Resample to fixed number of points
 - E.g., $N = 16$ points
 - Linear interpolation
 - Length per step = $\text{pathLength} / (N-1)$

- Compute centroid c

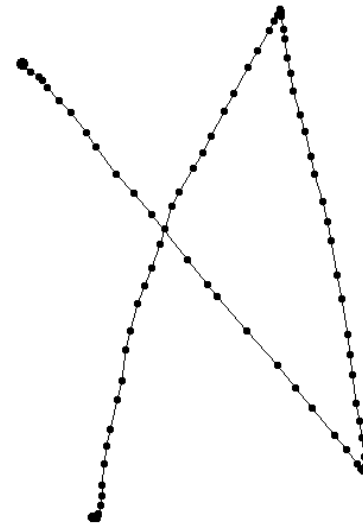
- Translate by $-c$

- Centered at origin

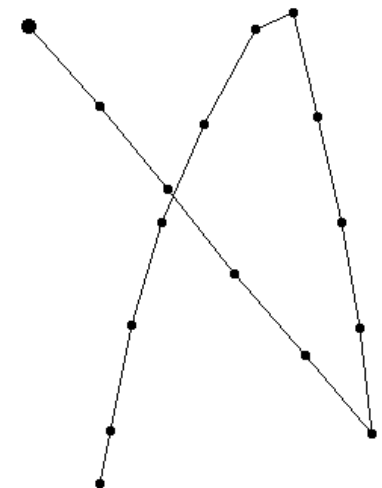
- Normalize v (to length 1)

- Treat trace as vector of \mathbb{R}^{2N} :

$$v = x_1, y_1, x_2, y_2, \dots, x_N, y_N$$



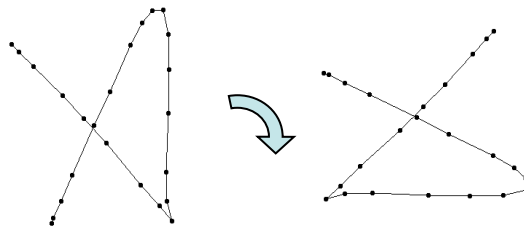
Original trace



Resampled
($N = 16$)

Gesture Recognition

- Gesture recognition = search for most similar template
- Preprocessed query gesture g and templates t_j
 - Resampled ($N=16$), centroid translated to origin, normalized
- “Most similar” metric?
 - Sum of squared differences between points
$$\min_{j = 1..M} \{ \sum_{i = 1..2N} \{ (g_i - t_{ji})^2 \} \}$$
 - Scalar product between query gesture and template
$$\min_{j = 1..M} \{ \text{acos}(\sum_{i = 1..2N} \{ (g_i \cdot t_{ji})^2 \}) \}$$
 or
$$\max_{j = 1..M} \{ \sum_{i = 1..2N} \{ (g_i \cdot t_{ji})^2 \} \}$$
- Remaining variability: rotation (and gesture class)



Optimal Angular Distance

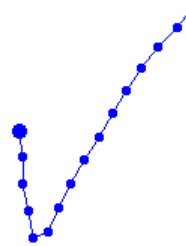
- Orientation of template might be different from query gesture
- Example:



check



(resampled)
query gesture



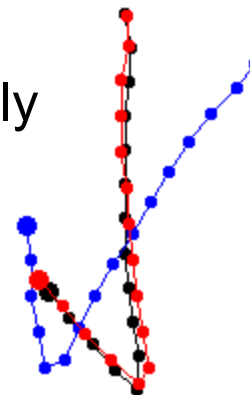
best-matching
template



best-matching template
optimally rotated to
match query

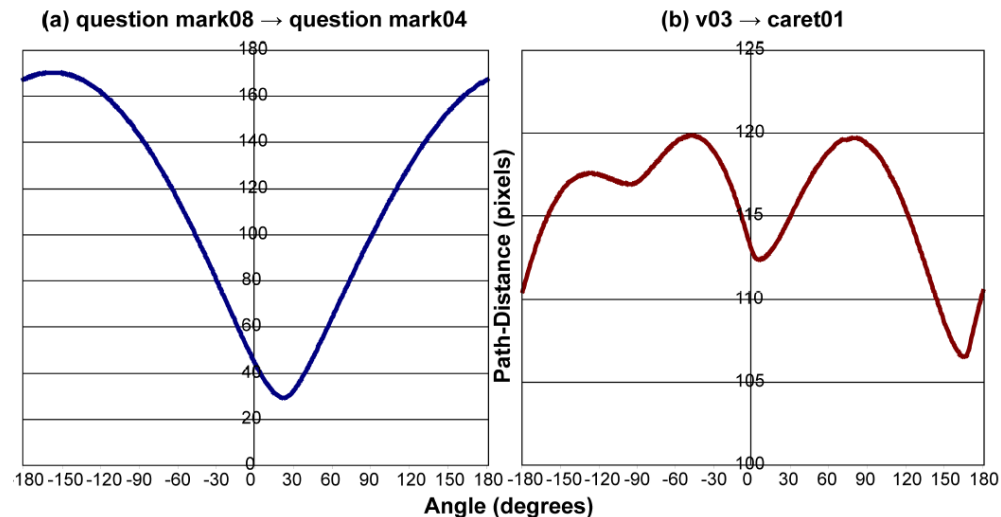
Overlaying query gesture (black) and optimally rotated best-matching template (red):

- How to find the optimal angle?



Finding the Optimal Angular Distance

- Wobbrock et al., UIST'07
 - “Seed and search”:
Given query and template,
try different orientations
and take best one
- Li, “Protractor”, CHI'10
 - Closed form solution!
 - Better speed and performance!



Wobbrock et al., UIST'07

- Closed form solution: Find θ that optimizes metric
 - Metric: Min. angle between query gesture g and template t in \mathbb{R}^{2N}
Optimal angle: $\theta = \operatorname{argmin}_{-\pi \leq \theta \leq \pi} \{ \operatorname{acos}(g \cdot t(\theta)) \}$
 - Equivalent: Max. scalar product between g and t in \mathbb{R}^{2N}
Optimal angle: $\theta = \operatorname{argmax}_{-\pi \leq \theta \leq \pi} \{ g \cdot t(\theta) \}$

Optimal Angular Distance: Closed Form Solution

- Find θ that maximizes scalar product between g and t

$$\theta = \operatorname{argmax}_{-\pi \leq \theta \leq \pi} \{ g \cdot t(\theta) \}$$

$$g = x_1, y_1, \dots, x_N, y_N$$

$$t(0) = x_1^t, y_1^t, \dots, x_N^t, y_N^t$$

- Rotate each point in t by θ

$$R(\theta) = \begin{bmatrix} \cos \theta & -\sin \theta \\ \sin \theta & \cos \theta \end{bmatrix} \quad \begin{aligned} x' &= x \cos \theta - y \sin \theta \\ y' &= x \sin \theta + y \cos \theta \end{aligned}$$

$$t(\theta) = x_1^t \cos \theta - y_1^t \sin \theta, \quad x_1^t \sin \theta + y_1^t \cos \theta, \dots$$

- Minimize scalar product $g \cdot t(\theta)$

Optimal Angular Distance: Closed Form Solution

- Scalar product $g \cdot t(\theta)$
 - $= \sum\{1..N\}(x_i(x_i^t \cos \theta - y_i^t \sin \theta) + y_i(x_i^t \sin \theta + y_i^t \cos \theta))$
 - $= \sum\{1..N\}(x_i x_i^t \cos \theta - x_i y_i^t \sin \theta + y_i x_i^t \sin \theta + y_i y_i^t \cos \theta)$
 - $= \sum\{1..N\}(\cos \theta (x_i x_i^t + y_i y_i^t) + \sin \theta (y_i x_i^t - x_i y_i^t))$
 - $= \cos \theta \sum\{1..N\}(x_i x_i^t + y_i y_i^t) + \sin \theta \sum\{1..N\}(y_i x_i^t - x_i y_i^t)$
 - $= a \cos \theta + b \sin \theta$
 - with $a = \sum\{1..N\}(x_i x_i^t + y_i y_i^t)$
 - and $b = \sum\{1..N\}(y_i x_i^t - x_i y_i^t)$
- Remaining task: $\theta = \operatorname{argmin}(a \cos \theta + b \sin \theta)$
 - $-a \sin \theta + b \cos \theta = 0 \Leftrightarrow a \sin \theta = b \cos \theta$
 - $\Leftrightarrow \sin \theta / \cos \theta = b / a = \tan \theta$
 - $\Leftrightarrow \theta = \operatorname{atan}(b / a)$

The End