

Exercise 3 – Mensch-Maschine-Interaktion 1

Questionnaire & Paper Summary

1. Diary Study Screening Questionnaire

(Per-person homework, 1 week)

In this task, you will have to fill out an online screening questionnaire in preparation for a diary study done by Nokia. More information regarding this diary study will be given to you in the next exercise.

http://www.surveymonkey.com/s.aspx?sm=rB7zJAI_2fbWTGDA8YkQZZbQ_3d_3d

The deadline to fill out the questionnaire is: **7.11.2007, 12 a.m.**

2. Paper Summary

(Per- person homework, 1 week)

Read the following papers and give a brief summary of each (in about 400 words). Do not copy the abstract! The summaries must be written in German.

- Kitajima, M. and Polson, P. G. 1995. *A comprehension-based model of correct performance and errors in skilled, display-based, human-computer interaction*. Int. J. Hum.-Comput. Stud. 43, 1 (Jul. 1995), 65-99.
<http://www.medien.ifi.lmu.de/lehre/ws0708/mmi1/Kitajima.pdf>
- D. A. Norman. *The 'problem' with automation: inappropriate feedback and interaction, not 'over-automation'*. Philosophical Transactions of the Royal Society of London. Series B, Biological Sciences, Vol. 327, No. 1241, Human Factors in Hazardous Situations (Apr. 12, 1990), pp. 585-593
<http://automation.arc.nasa.gov/automation/articles/probbauto.pdf>

Submit your solution to the UniWorx¹ system. Please use an attachment named `exercise3-lastname.zip` (insert your last name). It must contain a file with your two summaries (in plain text) (PDF format). The deadline for submission is: **12.11.2007, 12 a.m.**

1 <http://www.pst.ifi.lmu.de/uniworx/>